



# Local Emergency Resource List

## GENERAL RESOURCES

Agency	Address	Description
<b>Zion Township</b>	1015 27 <sup>th</sup> St. Zion, IL 60099 847-872-2811	Case Management and referrals, utility assistance, rent assistance, General Assistance, transportation programs, senior & youth programs, notary, passport, Benefit Access enrollment, RTA applications and more for ZION residents.
<b>A Safe Place</b>	847-249-4450	Domestic violence help, safe shelter, counseling and legal support.
<b>American Red Cross</b>	2200 W. Harrison St. Chicago, IL 60612 312-729-6100	Disaster services to support immediate emergency needs.
<b>Benton Township</b>	40020 N. Green Bay Rd. Beach Park, IL 60099 847-746-2100	Utility assistance, rent assistance, General Assistance, transportation programs, senior programs, cemetery and voter's registration for BEACH PARK and WINTHROP HARBOR residents.
<b>Catholic Charities General Services</b>	671 S. Lewis Ave. Waukegan, IL 60085 847-782-4100	Youth and family services, community development and outreach, housing services, HIV/AIDS case management and senior services.
<b>Catholic Charities Senior Services</b>	116 N. Lincoln Ave. Round Lake, IL 60073 847-546-5733	Home delivered meals, transportation, comprehensive care coordination, adult protective services, residential repair, outreach and other programs.
<b>Community Partners for Affordable Housing</b>	800 S. Milwaukee Ave, Suite 201 Libertyville, IL 60048  400 Central Ave. Suite 111 Highland Park, IL 60035	Assists residents with finances and counseling, to buy homes, improve homes and save homes from foreclosure in Lake County, Illinois.  847-263-7478
<b>Consumer Credit Counseling Services of McHenry County</b>	400 Russel Ct. Woodstock, IL 60098 815-338-5757 800-815-2227	Confidential credit and debt counseling, budgeting and credit classes, pre-purchase homebuyer classes, mortgage default and foreclosure prevention counseling, reverse mortgage counseling, pre-bankruptcy counseling and credit report analysis.
<b>Dept. of Family Services (DCFS)</b>	500 N. Green Bay Rd. Waukegan, IL 60085 (847) 249-7800	Providing health & safety tips for children. Preventing child abuse and neglect. Protecting children from domestic violence. Runaway, missing kids, adoption, foster care, grandparents and older caregiver raising children services.
<b>Dept. of Human Services (DHS)</b>	2000 N. Lewis Ave. Suite 100 Waukegan, IL 60085 847-336-5212	SNAP (Food Stamps), Medical Card, TANF (Cash Assistance), emergency food and shelter, childcare assistance programs and more.
<b>Illinois Department of Health and Family Services (IDHFS)</b>	227 Genesee St. Waukegan, IL 60085 800-447-4278	Provides child support enforcement services for custodial parents.
<b>Lake County Community Action Partnership (CAP)</b>	2424 Washington St Waukegan, IL 60085 847-249-4330	Head start program, youth and family services, childcare program, affordable housing, energy assistance, small business development, rental assistance, and Retired Senior Volunteer Program.

<b>Lake County Housing Authority</b>	33928 N. Hwy 45 Gages Lake, IL 60030 847-367-5360	Low income housing assistance, section 8 choice voucher program, and family self-sufficiency program.
<b>Love INC</b>	847-782-8630	Clothing, furniture, household items, car repair, and financial counseling. Must obtain referral from your Township or other participating Social Service Agency.
<b>Maristella</b>	745 N. Milwaukee Ave. Libertyville, IL 60048 847-367-5360	Rental assistance and educational services for working single mothers.
<b>Mano a Mano Family Resource Center</b>	6 E. Main St. Round Lake Park, IL 60073 847-201-1521	Provides resources in the following areas: citizenship, community school for parents, English as a second language, GED, computer classes, employment connection, health education, kindergarten readiness, information and referral, legal referral, mobile clinic, tutoring, voter registration, and community garden. Application for SNAP and Medicaid.
<b>Safe Families for Children</b>	National Office 4300 W Irving Park Rd. Chicago, IL 60641 773-653-2200	Safe Families provides a safe alternative to child welfare custody, thus significantly reducing the number of children entering the child welfare system. Abuse Prevention, providing temporary place for their child without the threat of losing custody, and Family Support and Stabilization. Online Referral: <a href="http://www.safe-families.org/request.aspx">http://www.safe-families.org/request.aspx</a>
<b>Community Outreach and Senior Advocate</b>	800-973-1540	Families looking for assisted living in Illinois. Senior care resource for family caregivers seeking information and support as they care for aging parents, spouses and other loved ones. <a href="https://www.Caring.com/senior-living/assisted-living/illinois/">https://www.Caring.com/senior-living/assisted-living/illinois/</a>

## EMERGENCY SHELTER

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Lake County Haven</b>	325 W Washington St. Waukegan, IL 60085 847-680-5408	Full service program providing shelter, food, job assistance, advocacy, and other services for woman and children (0-18).
<b>Pacific Garden Mission</b>	1458 South Canal St Chicago, IL 60607 312-492-9410	Providing emergency shelter, food, clothing, and counseling to help deal with the effects of physical abuse, broken relationships, and substance abuse.
<b>PADS Emergency Shelter</b>	1800 Grand Ave. Waukegan, IL 60085 847-689-4357	Homeless or at risk of homelessness. Provides seasonal shelter, meals, crisis counseling, work-related, and mental health services.
<b>Shalom Center</b>	1713 62 <sup>nd</sup> St. Kenosha, WI 53143	Providing emergency food, shelter, housing and support in ways that meet immediate needs and respect human dignity.

## EMPLOYMENT / TRAINING

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Job Center of Lake County</b>	1 N. Genesee St. Waukegan, IL 60085 847-377-3450	Providing a variety of services for job seekers, including: career counseling, education and job-training guidance, financial aid for education and training, personalized career plans, unemployment insurance services, America's Job Bank, and other Internet job listings, and referrals to partner organizations.
<b>Lake County Community Action Partnership</b>	2424 Washington St Waukegan, IL 60085 847-406-2280	Providing the best resources possible for the start-up business as well as existing businesses to develop career professionals.

<b>YWCA Lake County</b>	1425 Tri State Pkwy Suite 180 Gurnee, IL 60031 847-662-4247	Childcare and training program.
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## LEGAL ASSISTANCE

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Lawyers' Committee for Better Housing</b>	855-207-8347	LCBH provides free, comprehensive legal representation so that renters have a trusted advocate in court. Combined with education, outreach, supportive services and policy initiatives, our programs holistically address both the short-term housing crisis and underlying causes, so that more families can move from a path leading to homelessness to one of safe and stable housing.
<b>Prairie State Legal</b>	325 W. Washington St. Waukegan, IL 60085 847-662-6925 800-942-3940	Offers a wide variety of legal assistance in civil cases including: Fair Housing disputes, Power of Attorney, wrongful denial or termination of a public benefit, safety cases including orders of protection and domestic violence, bankruptcy, collections, foreclosure advice, simple will, guardianship and more.

## HEALTH & WELLNESS

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Erie HealthReach Health Center</b>	2323 Grand Ave. Waukegan, IL 60085 847-666-3494	Offers a wide range of high-quality health care services to help you stay healthy at every stage of life.
<b>Family Resources Center of Zion</b>	3452 Sheridan Rd. Zion, IL 60099 847-731-8360	Pre-natal guidance, parenting classes, pregnancy tests, and more. Services are free and confidential.
<b>Lake County Crisis Center</b>	3010 Grand Ave. Waukegan, IL 60085 847-377-8180	We can help guide you through difficult times, manage stress, anxiety and depression, and cope with longer-term difficulties. Information and referrals to other Health Department programs are also available.
<b>Mental Health Crisis</b>	24-Hour help line 847-377-8088	
<b>Lake County New Hope Recovery Center</b>	1022 27 <sup>th</sup> St. Zion, IL 60099 (Drop In Center)	Mental health services for primary care patients. Evaluations, therapy and mediation are provided through referral from a primary care services provider for community health center patients.
<b>Lake County Health Department</b>	3010 Grand Ave. Waukegan, IL 60085 847-377-8000 1819 27 <sup>th</sup> St. Zion, IL 60099 847-984-5400 option 2	Monitor health status, assessment of health service needs, inform, educate, and empower people about health issues.  Monday – Friday 8:00 a.m. to 6:00 p.m.
<b>Lake County Health Department-WIC program</b>	2400 Belvidere Rd. Waukegan, IL 60085 847-377-8420	Illinois Special Supplemental Nutrition Program for Women, Infants, and Children. WIC provides supplemental foods, nutrition education and referrals to health care, at no cost, to low-income pregnant, breastfeeding and postpartum women, infants and children up to age 5 who are determined to be at nutritional risk.
<b>Nicasa Behavioral Health Services</b>	1015 27 <sup>th</sup> St. Zion, IL 60099 847-244-4434	DUI evaluations, substance abuse evaluations and Secretary of State evaluations as well as Secretary of State denials. Treatment intakes. (Walk-ins only on Mondays & Tuesdays at this location. Phone number provided is Waukegan location)
<b>Partnership for Prescription Assistance</b>	888-477-2669	For uninsured Americans who cannot afford their prescribed medications.

<b>ZB Children's Dental Service</b>	1245 27 <sup>th</sup> St. Zion, IL 60099 847-872-9227	If your child receives free or reduced lunch at his or her school and attends school in Zion, Winthrop Harbor or Beach Park, then he or she is also eligible to receive dental care at Lind Memorial Dental Clinic.

## TRANSPORTATION

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Benefits Access (Formerly Circuit Breaker)</b>		Approval needed to qualify for the RTA ride free program – online application only. <a href="http://www.illinois.gov/aging/Pages/default.aspx">http://www.illinois.gov/aging/Pages/default.aspx</a>  Call or visit the office at 1015 27 <sup>th</sup> St., Zion 847-872-2811 with questions or to apply.
<b>ElderCare</b>	847-406-4683 <a href="mailto:eldercare1410@sbcglobal.net">eldercare1410@sbcglobal.net</a>	Providing free service for adults over 65 in Northern Lake County, IL. Transportation to medical appointments, shopping, home visit, and grants for safe homes.
<b>First Transit</b>  <b>Eligible Companies</b> <b>Letz Go</b> <b>Ler Medical</b> <b>North Shore Taxi</b> <b>TNT Transportation</b>	877-725-0569  847-627-7537 847-279-0870 847-731-9934 847-244-9887	Call any of the eligible transportation companies listed on the left to see if they can provide transportation to your doctor's visit. After you made contact, call First Transit to get an approval. Have the following information ready: Medicaid recipient number, appointment information and the name of the eligible transportation company that will provide the ride. You will be given a reference number that you will provide to the eligible transportation company to finalize your ride.
<b>Pace Dial-A-Ride</b>	800-201-6446  Call 1 day in advance to schedule your ride  Medical appointments can be scheduled up to 7 days in advance	Curb to curb transportation available to Zion, Winthrop Harbor, and Beach Park residents to medical facilities or local shopping in the Zion-Benton area.  Monday – Friday: 8:30 a.m. – 5:30 p.m.  Waukegan & Gurnee area Tuesday & Thursday only: 8:30 a.m. – 3:30 p.m. General public (\$1.60) Disabled, Seniors & Students (\$.80)
<b>RTA Senior Ride Free / Reduced</b>		Seniors age 65 and older & persons with disabilities who are enrolled in the Illinois Department on Aging's Benefit Access program are eligible. Call or visit the office at 1015 27 <sup>th</sup> St., Zion 847-872-2811 with questions or to apply.
<b>Ventra Portal Locations Pace/CTA/Metra pass purchasing</b>		Zion BP: Lewis Ave. Zion CVS: 4580 Rt. 173 Zion CVS: 39161 Sheridan Rd. Beach Park Jewel-Osco: 3124 N. Lewis Ave. Waukegan
<b>Weekly Grocery Shopping Zion Park District</b>	847-746-5500 Call to schedule your trip	Zion Township in partnership with Zion Park District provides curb-to-curb service to Zion senior residents every Friday to and from local grocery store of choice.
<b>Zion Metra Station</b>	2501 S. Eden Rd. Zion, IL 60099 847-746-4014	Union Pacific / North Line No agent at this location. Purchase tickets on board. 24-hour waiting room

<b>Zion Township Senior Half-Price Taxi Fare</b>	1015 27 <sup>th</sup> St. Zion, IL 60099 847-872-2811	Seniors age 65 and older can take advantage of this reduced fare program 24 hours a day, 7 days a week. Within Zion city limits only. Call or visit the office at 1015 27 <sup>th</sup> St., Zion 847-872-2811 for questions or to apply.
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## ZION-BENTON AREA FOOD PANTRIES

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>Abiding Love Ministries Christian Assembly of God</b>	2929 Bethel Blvd. Zion, IL 60099 847-872-3541	Food Pantry & Soup Kitchen Hours: Every Wednesday 10:00 a.m. – 1:00 p.m. (Except 5 <sup>th</sup> Wednesday of the month) Need i.d. and proof of address
<b>Christian Faith Fellowship</b>	1727 27 <sup>th</sup> St. Zion, IL 60099 847-731-0700	Food Pantry: Hours: Tuesday from 11:00 a.m. – 1:00 p.m.
<b>North Point Community Christian Church</b>	900 Lewis Ave. Winthrop Harbor, IL 60096 847-746-5522	Food Pantry Hours: Every Monday 1:30 p.m. – 6:00 p.m. (Except the 5 <sup>th</sup> Monday of the month) Need photo i.d. and proof of address
<b>Our Lady of Humility Parish</b>	10655 Wadsworth Rd. Beach Park, IL 60099 847-872-8778	Food Pantry Hours: Tuesday and Wednesday 9:00 a.m. – 10:30 a.m. Proof of address and i.d. required for all household members. Call ahead to place food order.

## WAUKEGAN AREA FOOD PANTRIES

<b>Agency</b>	<b>Address</b>	<b>Description</b>
<b>COOL Ministries</b>	800 W. Glen Flora Ave. Waukegan, IL 60085 847-662-1230	Food Pantry Hours: Monday – Friday 10:00 a.m. – 2:00 p.m. One Saturday each month – 10:00 a.m. – Noon (Call for date)
<b>Catholic Charities Lake Co.</b>	671 S Lewis Ave. Waukegan, IL 60085 847-782-4166	Food Pantry Hours: Monday – Friday 9:00 a.m. – 12:00 p.m. & 1:00 p.m. – 3:00 p.m. <b>First come first served, by appointment</b>
<b>Christ Church Community Meal</b>	410 Grand Ave. Waukegan, IL 60085 847-662-7081	Soup Kitchen Hours: Sunday 2:00 p.m. – 3:00 p.m.
<b>Christian Faith Fellowship Church</b>	228 N. County St. Waukegan, IL 60085 847-244-2332	Food Pantry Hours: 2 <sup>nd</sup> and 4 <sup>th</sup> Saturday of the month 10:00 a.m. – 12:00 p.m. Need photo i.d.
<b>Community Action Partnership of Lake County (CAP)</b>	213 Water St. Waukegan, IL 60085 224-412-8945	Food Pantry Hours: Monday, Thursday, Friday 9:00 a.m. - 11:00 a.m. Friday reopen from 1:00 p.m. – 3:00 p.m. Need photo i.d. and social security

<b>Community Christian Church of Lake County</b>	1400 Yorkhouse Rd. Waukegan, IL 60087 847-662-8887	Food Pantry Hours: Tuesday 9:00 a.m. -12:00 p.m. Need photo i.d.
<b>El Puente Latino</b>	2415 N. Butrick Waukegan, IL 60087 847-599-3051	Food Pantry Hours: Saturday 11:00 a.m. – 1:00 p.m. Need picture i.d.
<b>First United Methodist</b>	128 N Martin Luther King Jr. Ave. Waukegan, IL 60087 847-623-2433	Soup Kitchen Hours: Tuesdays 5:30 p.m. – 6:30 p.m.
<b>God’s Hand Extended Mercy Mission</b>	317 S. Genesee St. Waukegan, IL 60085 847-244-0660	Food Pantry Hours: Monday – Friday 12:00 p.m. – 2:00 p.m.
<b>Greater Faith Church</b>	565 Powell Ave. Waukegan, IL 60085 847-244-4400	Food Pantry Hours: Wednesday 11:00 a.m. – 12:00 p.m. Need to schedule an appointment to receive food for the following Wednesday
<b>Most Blessed Trinity Soup Kitchen</b>	914 8 <sup>th</sup> St. Waukegan, IL 60085 847-623-2112	Soup Kitchen Hours: Wednesday – Saturday 5:30 p.m. – 6:00 p.m. Need photo i.d.
<b>Most Blessed Trinity Food Pantry</b>	912 8 <sup>th</sup> St. Waukegan, IL 60085 847-623-2112	Food Pantry Hours: Tuesday & Wednesday 10:00 a.m. – 12:45 p.m. Need photo i.d.
<b>Mt. Moriah Christian Center</b>	524 10 <sup>th</sup> St. Waukegan, IL 60085 847-662-5683	Food Pantry Hours: Tuesday 10:00 a.m. – 12:00 p.m.
<b>North Shore Church</b>	326 Julian St. Waukegan, IL 60085 847-623-9727	Soup Kitchen Hours: Saturday 8:00 a.m. -9:30 a.m. (Breakfast)
<b>Shiloh Baptist Church</b>	800 S Genesee St. Waukegan, IL 60085 847-662-6325	Food Pantry Hours: Saturday 10:00 a.m. – 12:00 p.m.
<b>St. Anastasia</b>	624 Douglas Ave. Waukegan, IL 60085 847-623-2875	Food Pantry & Soup Kitchen Hours: Soup Kitchen: Wednesday 4:00 p.m. – 5:30 p.m. Food Pantry: Saturday 10:00 a.m. – 12:00 p.m. Need photo i.d.
<b>The UMMA Center</b>	221 Washington St. Waukegan, IL 60085 847-336-6136	Food Pantry Hours: Wednesday 11:00 a.m. – 3:00 p.m.
<b>Waukegan Baptist Bible Church</b>	1500 Sunset Ave. #2 Waukegan, IL 60085 847-336-8260	Food Pantry Hours: 2 <sup>nd</sup> Saturday 8:00 a.m. – 10:00 a.m.